

# **MAIL ORDER/E-COMMERCE/WHOLESALE SALES ORDER ENTRY *Features (optional module)***

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### **ORDER ENTRY & FULFILLMENT CUSTOMER ORDER INQUIRY CONTRACT PRICING AND SPECS REPORTS E-COMMERCE**

#### **ORDER ENTRY**

- Automatic order number generation.
- Two digit suffix code for quick lookup of order with multiple ship dates.
- Automatic updated order status comments.
- On-line credit status and availability and authorized employee lists.
- Ship to:, alternate ship to: address, and bill to: addresses
- Order date, pick date, pack date, ship date tracking.
- Displays quantities on hand, available, on reserve (ordered, not picked), on order.
- Displays vendor code and internal item code.
- Sales Order Entry can perform an auto-check against the original order by scanning bar codes of items picked for that order. As each item is scanned the Ship Quantity is increased. If the scanned item is not on the order an error message appears.
- Enter up to 3 miscellaneous fees (ex. shipping, handling).
- Generates pick tickets (aisle and bin sort option), packing slips and invoices on demand or batch mode, and sends acknowledgement email to customer when fulfilled.

#### **CUSTOMER ORDER INQUIRY**

- Quick and easy customer search by name, phone, customer number or company affiliation.
- Displays order number, order status, customer's P.O. number, order date, pick date, pack date, ship date and invoice amount.
- Access actual order directly from inquiry screen.
- Displays order detail directly from inquiry screen.
- Display open orders only, closed orders only or all orders.

#### **Corporate Office**

5504 Business Drive  
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(910) 452-9808 · (910) 452-9826 Fax

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#### **Sales Office**

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(800) 395-8324 · (212) 268-9176 Fax

## **MAIL ORDER/E-COMMERCE/WHOLESALE SALES ORDER ENTRY *Features (optional module)***

### **CONTRACT PRICING AND SPECS**

- Establish negotiated pricing for an item, department, class or vendor per customer or grouping of customers.
- Create item specifications that are automatically recalled at order entry and point of sale (ex. When blue blazer is sold, the instructions will display always sell the uniform patch for the left sleeve and include brass buttons).
- Prompts (ex. Alterations).
- All specs will be recreated on the sales work order for processing. Work in process is tracked.

### **REPORTS**

- Order Status Report-sortable by location, ship to city, salesperson, customer code ranges, order number ranges, order date ranges, pack date ranges, ship date ranges, quotes only, open orders only, picked only, invoiced only, all or any combination of the above.
- Backorder Sales Report-sortable by location, vendor, customer, order date range, item number, by backorder quantities > quantities on-hand, by items crossed reference to purchase orders, by all or any combination of the above.

### **E-COMMERCE**

- Complete Interface to Prism System.
- Automatic Order Polling every 15 minutes (user defined interval).
- E-commerce specific retail inventory and pricing options.
- Secure 40 bit and 128 bit secured Shopping Carts.
- On-line credit card authorization and automated settlements.
- Web Sales Order Status Reports and Customer Order Inquiry Screens.
- Instant Customer Order acknowledgments.
- Add-on to your existing web page, no redesign required.
- Web only Inventory Items and Pricing set up options.
- Web-Only Reporting Options.

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